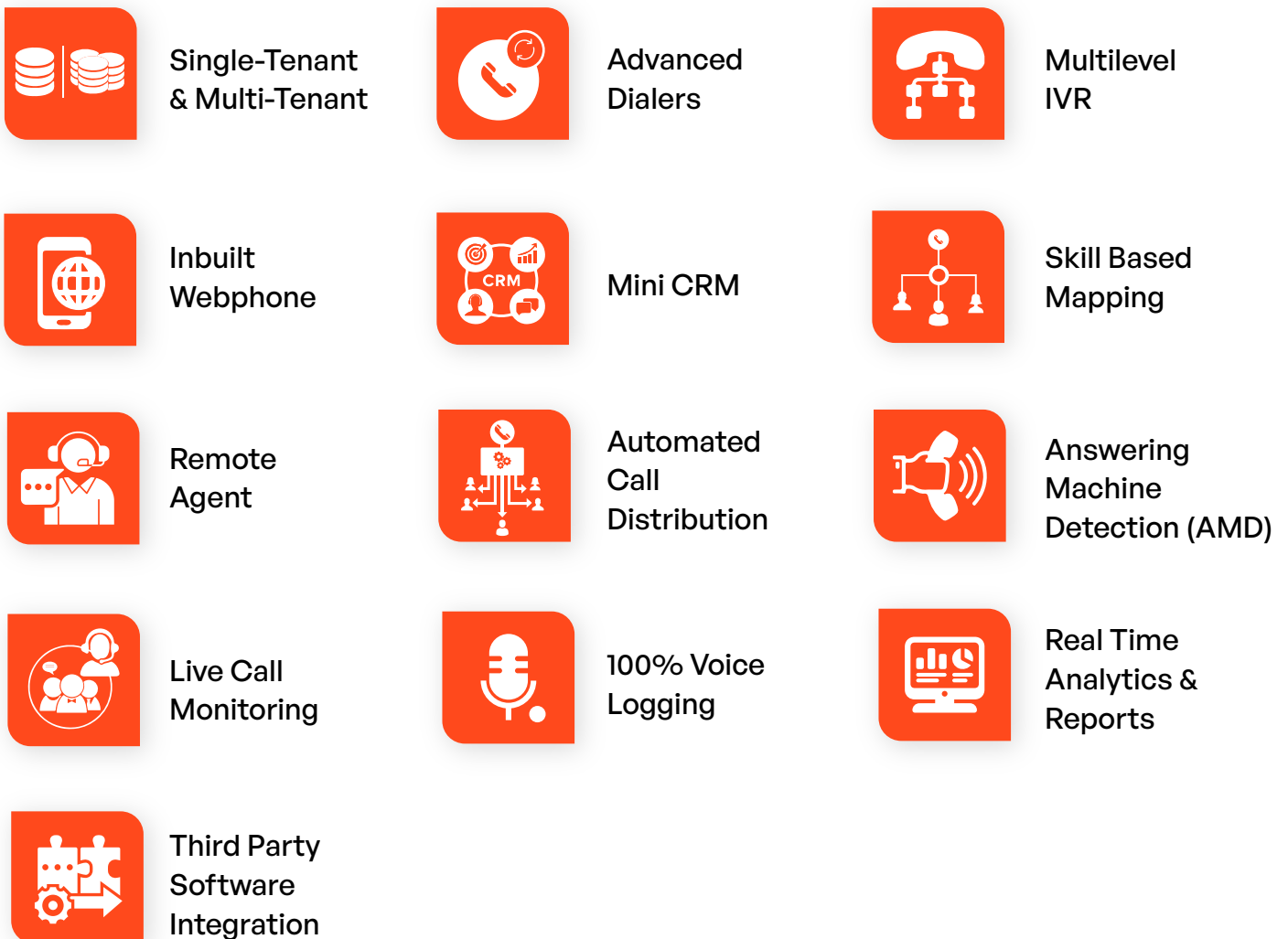
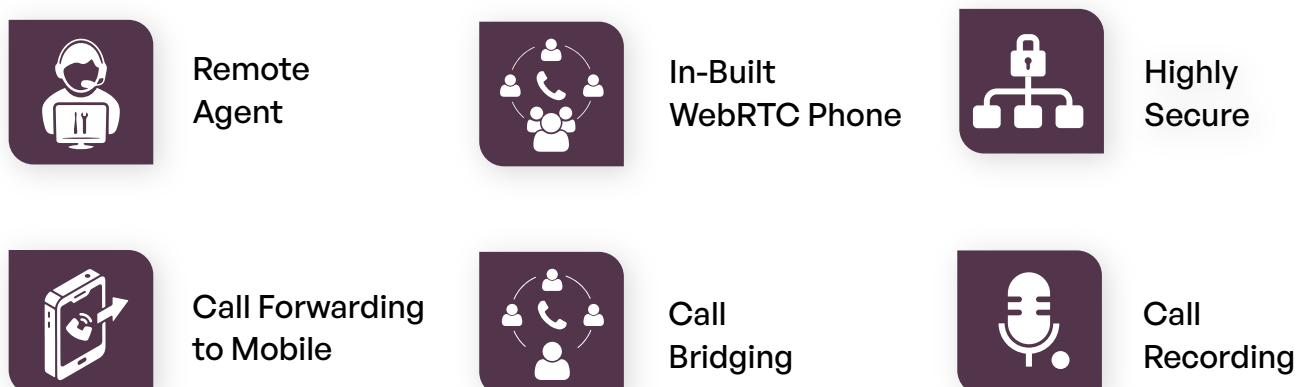


Revolutionize Your **Customer Engagement**

Highlights



Ensemble Remote Features



Arsenal of HoduCC CX Suite

Advanced Dialers

- Predictive
- Power
- Auto
- Progressive
- Promotional
- Preview
- Manual

Call Transfer to

- Agent
- Queue
- Supervisor
- External Number

Call Conference with

- Supervisor
- External Number

- Configurable Scripts
- Lead Management
- Easy Agent Management
- Agent Callback Management
- Outbound Job Scheduler
- Easy to Configure Call Routing
- Music on Hold (MOH)
- Voicemail
- Multi-lingual Support
- Trunk / Gateway Management
- DID Management
- Campaign Management
- Sticky Agent
- Barge-in / Coaching / Whisper
- Recording playback & Download options

- Dashboard
- Real Time Queue & Agent Status
- Theme Selection
- Time Conditions based Inbound Call Routing
- Week Off Mode
- Holiday Mode
- DNC Control
- Automatic Missed Call / Abandoned Call Dailing
- Call Disposition Details
- Agent Break Details
- Real Time Call Status
- Multi User Login
- User Wise Time Zone
- Real Time Campaign Monitor

Supercharging Software with Advanced Features



Advanced
Routing



Quality
Analysis



Drag & Drop
Call Flow



Single Sign-On



MFA



Survey Module



Report
Scheduler



Voicebot

Speech Intelligence



Text to Speech



Transcription




Sentiment




Summarization


Unleashing our Unrivaled Strength




Product
Customization



Easy
Deployment



Attractive
UI / UX



Robust &
Secure



Seats

Single Server: 250+

Distributed Server: 500



Concurrent Calls

Single Server : 500+

Distributed Server: 1000

2500+ Seats & 5000+ Concurrent Calls Through Cluster Architecture

CRM Integration



Awards: Where Excellence Meets Applause

Gartner



Unlocking the Power of Partnership



No Investment



Accreditation as our Official Partner



Training for your sales & support team



Increased Loyalty & Engagement

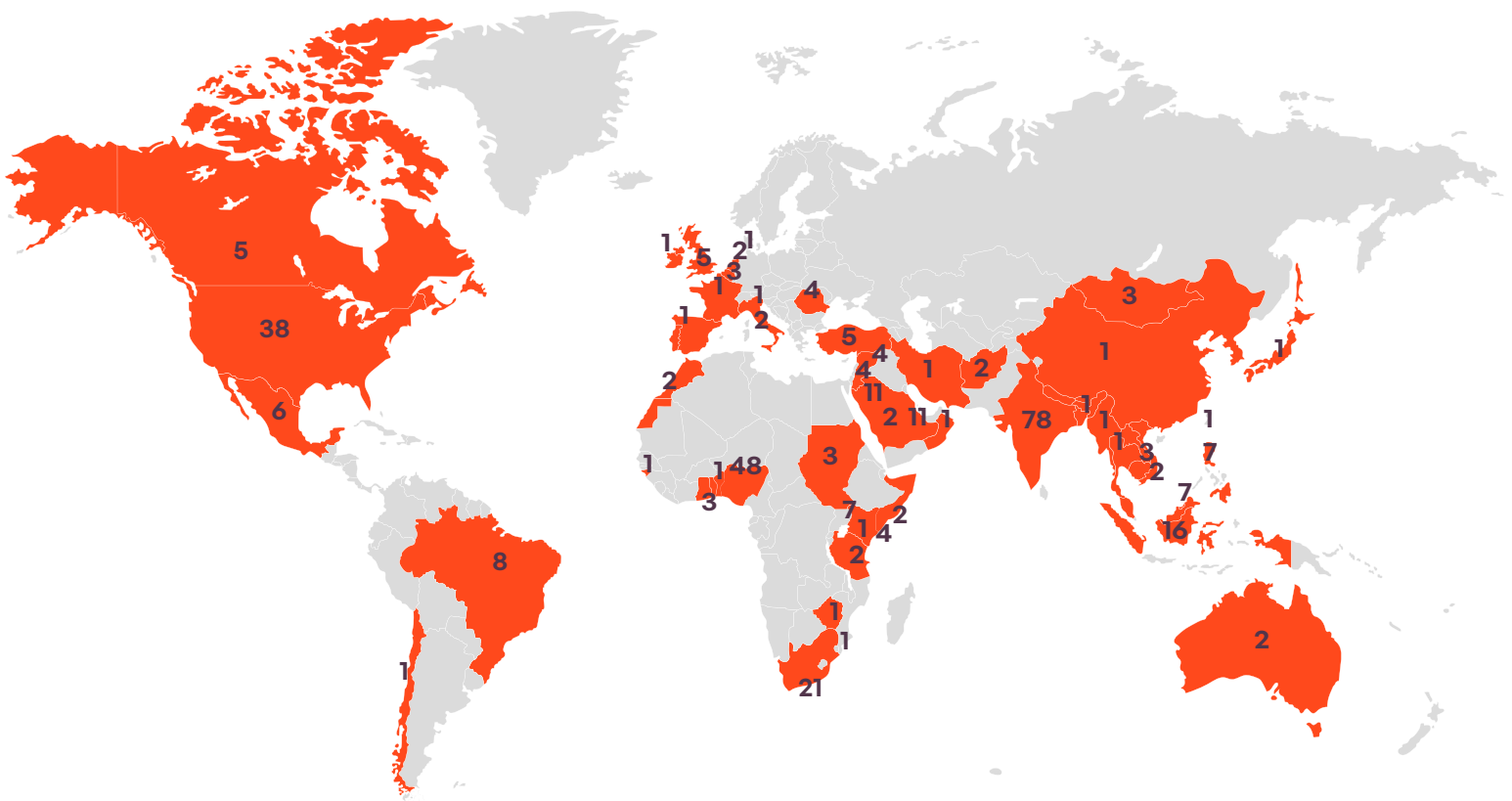


Mutual Success & Growth



Transparency & Trust

Expanding Horizons with Global Footprints



55+
Countries

6
Continents

Globally Trusted: Serving an Extensive Network of 300+ Valued Customers



Powered by
VFD Microfinance Bank



CORONATION



Advantmed 



Livpure 

 **THECREDITPROS™**



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Redefine Communication

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