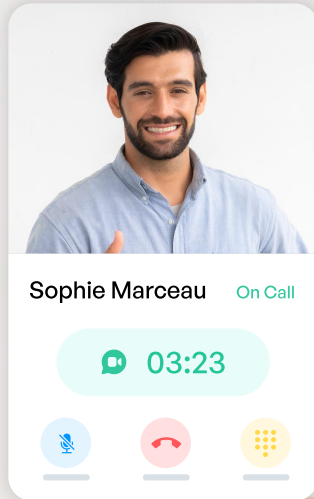


Revolutionize Your Customer Engagement



Highlights



Bot Studio:
webchat,
whatsapp



Intuitive
Call Flow
Designer



Multiple
Dialing
Modes



Mini CRM



Dialer Job
Groups



Ticketing
System



Dialer
Queue
Dashboard



Real Time
Dashboard &
Analytics



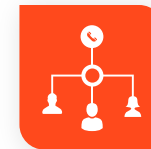
TPA
Integration



Remote |
Field Agent



100% Voice
Logging



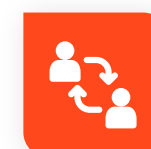
Skill Based
Mapping



Live Call
Monitoring



Answering
Machine
Detection



Role Based
Access Control

Ensemble Remote Features



Remote
Agent



In-Built
WebRTC Phone



Highly
Secure



Call Forwarding
to Mobile



Call
Bridging



Call
Recording

Arsenal of HoduCC CX Suite

Advanced Dialing Modes

- Predictive
- Power
- Auto
- Progressive
- Promotional
- Preview
- Manual

Attended/Blind Transfer to

- Agent
- Queue
- Supervisor
- External Number

Call Conference with

- Agent
- Supervisor
- External Number

- Single/Multi Tenant Deployments
- Configurable Agent Scripts
- Lead Management
- Simplified Agent Management
- Agent Callback Management
- Outbound Job Scheduler
- Simplified Call Routing
- Voicemail
- Multi-lingual GUI
- Trunk / Gateway Management
- DID Management
- Campaign Management
- Sticky Agent
- Barge-in / Coaching / Whisper
- Call recording Encryption
- webRTC / Softphone / extension
for agent calling
- CRM-in-iFrame - URL based
- Manual / Scheduled reports,
Customization
- Event Notification Triggers

- Dashboard
- Real Time Queue &
Agent Status
- Theme Selection
- Time Conditions based
Inbound Call Routing
- Week Off Mode
- Holiday Mode
- DNC Control
- Automatic Missed Call /
Abandoned Call Dailing
- Call Disposition Details
- Agent Break Details
- Real Time Call Status
- Multi User Login
- User Wise Time Zone
- Real Time Campaign
Monitor
- Password Policy
Configuration
- Role Base Access Control
- Bot Conversation Preview

Supercharging Software with Advanced Features



Voice Blast



SMS Blast



WhatsApp
Blast



AI Chatbot



AI WhatsApp Bot



Voicebot



Advanced
Routing



AI Quality Assurance
& Analytics



Survey Module



Report
Scheduler



Drag & Drop
Call Flow



SSO | MFA



Speech Intelligence



Text to Speech



Transcription



Sentiment



Summarization

Unleashing our Unrivalled Strength



Product
Customization



Easy
Deployment



Attractive
UI / UX



Robust &
Secure



Seats

Single Server: 250+

Distributed Server: 500



Concurrent Calls

Single Server : 500+

Distributed Server: 1000

2500+ Seats & 5000+ Concurrent Calls Through Cluster Architecture

CRM Integration



SMS Integration



and many more...

Awards: Where Excellence Meets Applause

Gartner



Unlocking the Power of Partnership



No
Investment



Accreditation
as our Official
Partner



Training for
your sales &
support team



Increased
Loyalty &
Engagement

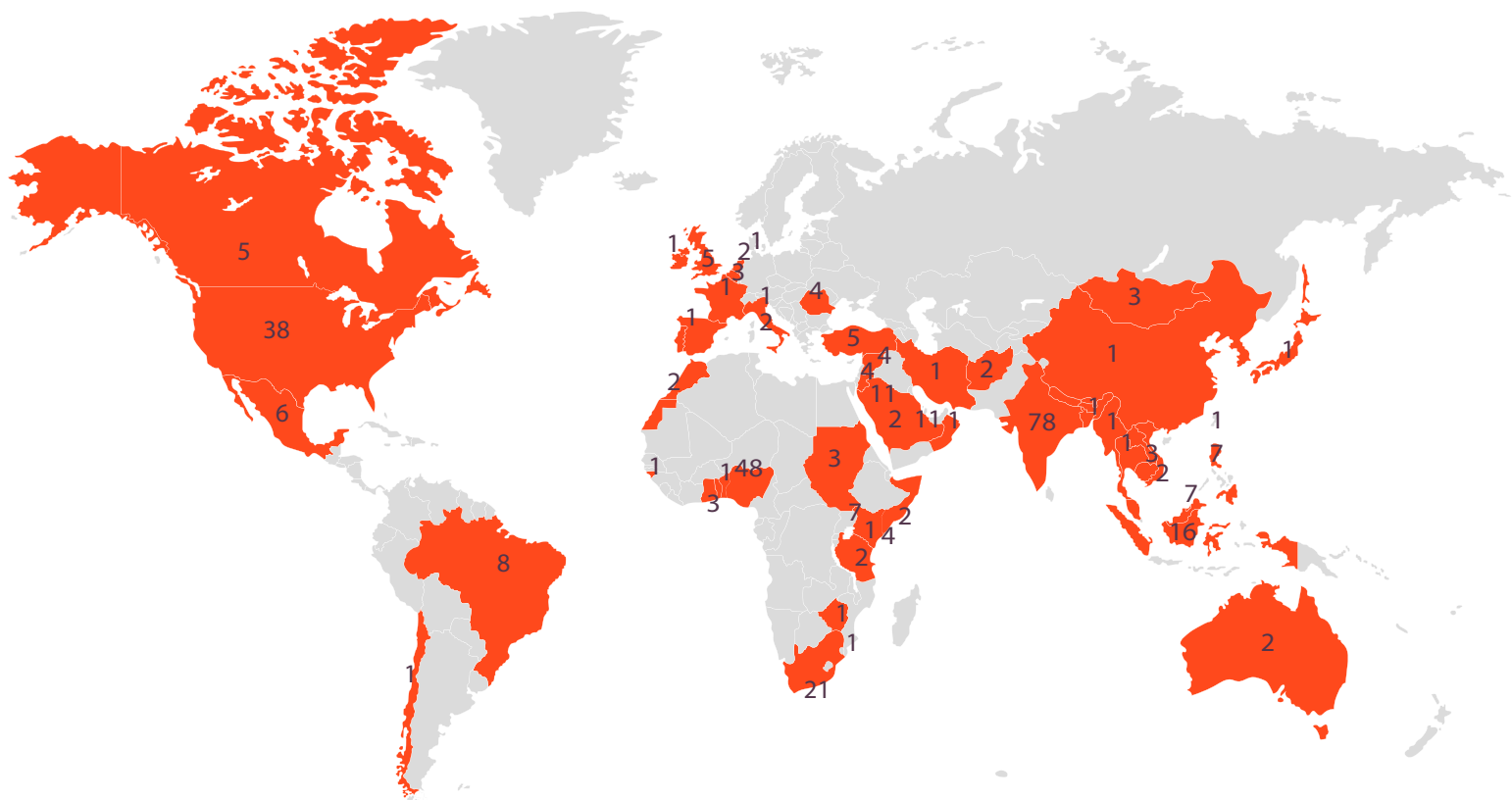


Mutual
Success &
Growth



Transparency
& Trust

Expanding Horizons with Global Footprints



55+
Countries

6
Continents

Globally Trusted: Serving an Extensive Network of 300+ Valued Customers

unicef 

Livpure 

Godrej 

brother 

CORONATION

 Powered by
VFD Microfinance Bank


Abbey
Mortgage Bank

 **AIR PEACE**
...your peace, our goal

 **THE CREDIT PROS™**

Advantmed 



HoduSoft
Redefine Communication

Follow Us on



 www.hodusoft.com

 sales@hodusoft.com

 +1-707-708-4638, +91-886-672-8362

Live Calls : 25

Call Type LOCAL

Caller 120

Callee 124



HoduCC Offers Omnichannel

Powered by advanced technology, HoduCC is an all-in-one software for today's teams, helping deliver superior customer experiences and boost overall productivity.



Voice



Video



Chat



Email



SMS



WhatsApp

Social Media Channels

HoduCC's advanced social media module capabilities empower you to connect with your audience where they are, leveraging the power of social platforms to enhance customer engagement and support.



Facebook



Instagram



Twitter



Telegram



Zalo